# Thank you.

# Are you ears ready? Your custom monitors are.

Thank you for choosing Ultimate Ears Custom Monitors.

Sure, over 75% of the world's top touring artists and sound engineers have made the same choice. But there's not another pair of in-ear monitors like these. After all, these were molded and tuned specifically for your ears, made by hand right here in California.

Whether you're about to use these in the studio, on stage, or somewhere else listening really matters, you're ready to hear music the way it was meant to be heard.

Thanks and enjoy, The whole Ultimate Ears crew

"WOW...FINALLY!!!! These are the ear buds I've spent hundreds of dollars looking for and countless hours fiddling with EQ to try to get the low end response that I want. The clear, crisp low end the drivers in these Ultimate Ears make my Bass Playin'. Low end lovin, heart go pitter-patter..." – **Stu Hamm, Bass Guitar icon** 

"Every time I wear my Ultimate Ears it's like being kissed by dozens of tiny sound angels." – Ronnie Vannucci, The Killers

"Ultimate Ears 4 Custom Monitors, I couldn't think of a better way to invest \$399." – Andy Ebert, professional sound engineer

"Ultimate Ears....I love 'em. They block out all outside noise so all I hear is beautiful music." – Peter Wentz, Fall Out Boy

"We love them!" – Jonas Brothers

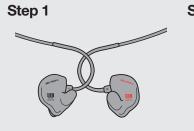
"I've got to hear myself. Using in-ear monitors has been a revolution for me. They have helped me take my show to the next level. Having these Ultimate Ears – it's been like night and day for me. They are a godsend."
– Mark McGrath, Sugar Ray

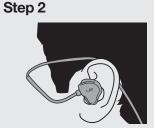
> "I'm so honored to be an Ultimate Ears' artist. My Ultimate Ears monitors have changed how I play my live shows!" – **Charlotte Martin**

# Testimonials.

## How to wear your earphone monitors.

## How to care for your earphone monitors.





Identify Right and left monitors. Red initials indicate Right. Blue = Left.

Orient monitor with cable forward as seen above. Insert monitor gently, but securely in ear canal.

as Rotate the monitors back until they lock into your ear.

Step 4





Step 5

If necessary, gently tug and wiggle around the outer edge of the ear and adjust the monitor to ensure a secure fit and seal. Adjust the strain reliefs over and behind the ear until comfortable.

#### Step 6

Step 3



Slide the cinch up to the back of the head until it is secure.





Hold your earphone monitor with the bore holes facing down. Use the cleaner wire to gently scrape any debris from the bore holes.

Step 5

Hold the earphone monitor with bore loss facing down. Use the brush to clean any remaining debris.

Use an antiseptic towellete to clean off outer housing.

Step 4

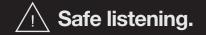


Gently and loosely wrap the cable around three fingers as shown above. Be careful not to bend stiffener wire. Protect your earphone monitors by storing them in the protective metal case.

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### Warnings

#### Be sure to read all warnings and instructions before using your UE ear monitors.

Always turn the volume down on your device before inserting UE ear monitors into your ears. Once the ear monitors are inserted, gradually increase the volume to a moderate sound level.

Using monitors at high volumes can permanently damage your hearing. Ringing in your ears or other discomfort can

indicate that music volume is too high. Please review the following guidelines for the maximum time exposure to sound pressure levels before hearing damage occurs.

## Listening

Do not submerge or expose the ear monitors to water.

Remove ear monitors if they cause any discomfort or you have difficulty inserting the monitors. Remember, ears are sensitive and you should never force anything into the ear canal.

Consult regularly with a physician or audiologist if you have problems hearing, excessive wax build-up, or any discomfort after use.

These Custom ear monitors are intended for your personal use. They are custom fit your ear, please do not share with others.



### **Hearing protection**

At Ultimate Ears we are committed to hearing protection. Our personal monitors are designed to block harmful, often destructive levels of sounds while delivering the clear, consistent mix you desire. Used wisely, Ultimate Ears personal monitors can protect your hearing by significantly lowering ambient sound while allowing the user to listen at significantly lower Sound Pressure Levels (SPL's). Please be extremely careful with excessive volume directly at the ear.

### Listen responsibly

Hearing health is critical to the enjoyment and to the quality of life. Protect your hearing by listening with your monitors in a responsible manner that protects your long term hearing health. According to OSHA (Occupational Safety Health Administration 29CFR1910.95) the following SPL's are recommended and deemed to be Permissible Noise Exposures:

SOUND PRESSURE LEVEL DB(A)	PERMISSIBLE NOISE EXPOSURE DURATION (PER DAY)
90	8 HOURS
95	4 HOURS
100	2 HOURS
105	1 HOUR
110	30 MINUTES

To avoid hearing damage, you should not be exposed to Sound Pressure Levels above 115dB(A). For more information visit the OSHA website at www.osha.gov.

# The small print.

## Ultimate Ears custom product limited warranty.

Ultimate Ears provides a limited warranty against poor fit for all Ultimate Ears Custom Products for a period of thirty (30) days from the original shipping date. Material defects or workmanship in either the external shell or the internal components are covered for a period of one year from the original shipping date. Damage or breakage due to use contrary to Ultimate Ears instruction, ordinary wear and tear, misuse, abuse, negligence, accident, unauthorized repair, acts of God, or modification of, or to any part of the Product is not covered by the warranty, nor is the cord. Replacement cords are available upon request. Replacement cords are available in a variety of lengths and colors. Ultimate Ears Dustom Products can be repaired if necessary. Repair estimates are available upon request. If you find it necessary to return your Ultimate Ears Product for warranty service or repair please call our Customer Service Center at 800-589-6531 to request a return merchandise authorization number (RMA#), in it's original packaging affording an equal degree of protection and ship the Product freight prepaid and insured to:

Ultimate Ears 5 Jenner, Suite 100 Irvine, CA 92618 www.ultimateears.com

Please provide as much detail as possible regarding the problem you are experiencing. Also provide return shipping and contact information. Warranty repairs will be returned to you at no charge via ground transportation. For products purchased outside the United States, return to your dealer or authorized service center.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ULTIMATE EARS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT OR RESULTING FROM THE USE OR UNAVAILABILITY OF THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS HEREBY DISCLAIMED. THIS WARRANTY SUPERCEDES ALL OTHER WARRANTIES ASSOCIATED OR INCLUDED WITH THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.



The exclamation mark symbol shown on the left is designed to draw the attention of the reader to the need to consult this Instruction Manual.